



Folding Sliding Doors Canada Ltd.
105-1155 St Paul Street
Kelowna BC, V1Y 2C6
P: (250) 448-6418 F: (250) 448-6444

WARRANTY TERMS AND CONDITIONS

WORKMANSHIP & MATERIAL

Folding Sliding Doors Canada Ltd (hereinafter referred to as FSD) warrants to the original purchaser that all of its products shall be free from defects in material or workmanship for the period of 10 years after delivery. This warranty applies to the structural components of the product under normal use, subject to the conditions herein, and as determined by FSD in its sole discretion. This warranty does not cover damages attributable to improper installation, incorrectly installed damp proof membranes and drainage or the omission of, inadequate maintenance, improper product use, after market product modifications, normal weathering, highly corrosive environments, damages caused by fire, accident, flood, acts of God, vandalism, building settlement or structure failures, or other occurrences beyond FSD control. FSD liability under this warranty is limited to repair, replacement or refund as determined by FSD and does not include removal or installation of replacements. Replacement parts provided will be the closest equivalent product available. Supplying replacement parts will not extend the warranty. Labor is not covered by this warranty.

EXTERIOR FINISH

The exterior finish will have a limited warranty period of (10) years following delivery against cracking, peeling and gloss and color retention on exterior finishes for all aluminum profiles. The exterior finish will have a limited warranty period of 25 years following delivery against blistering, rotting, pitting, corroding, flaking and peeling that from defects in materials or workmanship is normal service on all PVCu units. No warranty is provided on the exterior finish on wood profiles.

- **Color Change:** Vinyl extrusions can be affected by solar radiation and exposure to chemicals. ASTM International has established an industry standard for color change tolerances of vinyl window and door extrusions: ASTM Designation D4726-02 "Rigid Poly (Vinyl Chloride) (PVC) Exterior-Profile Extrusions Used for Assembled Windows and Doors". Under normal weather conditions and recommended cleaning and maintenance, all Westech vinyl window and door extrusions will perform to this ASTM standard.
- **Wrapping Material:** Seller warrants only that Product sold or delivered shall conform to the standard physical characteristics for that Product as defined within the applicable Product specifications attached hereto as Schedule 1 ("Specifications"), including but not limited to, resistance to color changes in reference to ISO 4582 standard with evaluation according to ISO 105-A02 (grey scale) as the evaluating scale for color modifications and weather resistance. In the course of this process, the color-fastness shall be given, if after exposure to sunlight of 12 GJ/m² according DIN EN 513, stage 3 of the grey scale is achieved. Seller warrants that the Product shall conform to the Specifications for a period of time equal to the Warranty Period (as defined, with respect to each Product, on Schedule 1 hereto), such Warranty Period to begin as of the date of invoice for the applicable Product. If, during the Warranty Period, any Product is found to be defective in material or workmanship, Seller, at its option, shall replace or repair the defective Product; provided, however, that such repair or replacement is Customer's sole and exclusive remedy for receipt of a defective Product. This warranty does not extend to lamination failure, warpage, improper lamination, or damage resulting from exposure to conditions outside the parameters set forth in the Specifications, including but not limited to exposure to certain chemicals,



Folding Sliding Doors Canada Ltd.
105-1155 St Paul Street
Kelowna BC, V1Y 2C6
P: (250) 448-6418 F: (250) 448-6444

solvents, cleaning agents, adhesives, fire or smoke. In addition, this warranty does not extend to damage or wear caused by misuse, negligence, accident, corrosion, modification by the Customer, faulty application and/or installation, loss of Product, or to Customer's failure to store, transport, handle, process and/or apply the Product in accordance with Seller's recommended procedures.

INTERIOR FINISH

The interior finish on wood profile interiors will have a warranty period of (1) year following delivery.

GLASS

Insulated Glass- FSD warrants that the sealed glass component of insulated glass shall be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture on the internal surface of a sealed unit for a period of (20) years following delivery. Imperfections such as scratches or reflected distortions from a tempering or heat strengthening process are to be expected and are not covered under this warranty. Broken glass is not covered under this warranty. PDL (Performance Divided Lite or SDL or Simulated Divided Lite) is not a recommended option. Should it be provided, and a replacement of the glass is required, the replacement of the bars is not warranted. FSD shall provide new bars for the glass; however, the application of the new bars is the responsibility of the consumer/owner.

HANDLES & HARDWARE

For residential application, FSD warrants that for a period of (5) years following delivery that the mechanical operation of hardware components will be free from mechanical defect (installation excluded)

For commercial applications, FSD warrants that for a period of three (3) years following delivery that the mechanical operation of hardware components will be free from mechanical defect.

For products installed within three (3) miles of bodies of salt water the warranty period is one (1) year. Conditions in high salt concentration can be very corrosive and it is normal for more deterioration to occur in these areas than in other environments.

MAINTENANCE

For optimal performance operation of your Folding sliding door your **bottom track must be kept clean**. Cleaning of the exterior coated aluminum profile can be completed with the use of warm soapy water.

OPERATING YOUR DOOR

For door Systems with a Swing panel door, when closing the swing door pull the handle up when the door is closed this will lock the door and pull the handle down to open. When closing the door ensure that the shoot bolts are not engaged, as this will result in damage when the door is closed. When operating the door always open the swing panel first ensuring that it locks into the door catch before opening second handle. When closing the door, close door exactly opposite. To prevent damage to gaskets always make sure the swing door is not used when the door is fully opened.

WARRANTY EXCLUSIONS AND LIMITATIONS

FSD does not warrant any of the following:

a) Unsatisfactory service or appearance of the product caused by failure to follow the standard handling, job finishing, installation and maintenance requirements.



Folding Sliding Doors Canada Ltd.
105-1155 St Paul Street
Kelowna BC, V1Y 2C6
P: (250) 448-6418 F: (250) 448-6444

- b) Condensation, frost and/or mold on exposed surfaces (condensation, frost and/or mold is not a defect in the product, but a result of excessive humidity)
- c) Decomposition of wood as a result of moisture penetration if caused by condensation or lack of maintenance
- d) Normal wear or discoloration of finishes, including but not limited to, the tarnishing of brass
- e) Natural variations in the color or texture of wood
- f) Warping due to improperly hung doors.

*** PLEASE NOTE IF YOU OPERATE THE DOOR OUT OF SEQUENCE YOU WILL DAMAGE THE GASKETS***